

Instruction

## **How to make a withdrawal from TenkoFX via Neteller**

*This payment system is available in 180+ countries worldwide. Due to no commissions for money transfer, the system allows to receive and send money free of charge except when the sender's and receiver's accounts are maintained in different currencies.*

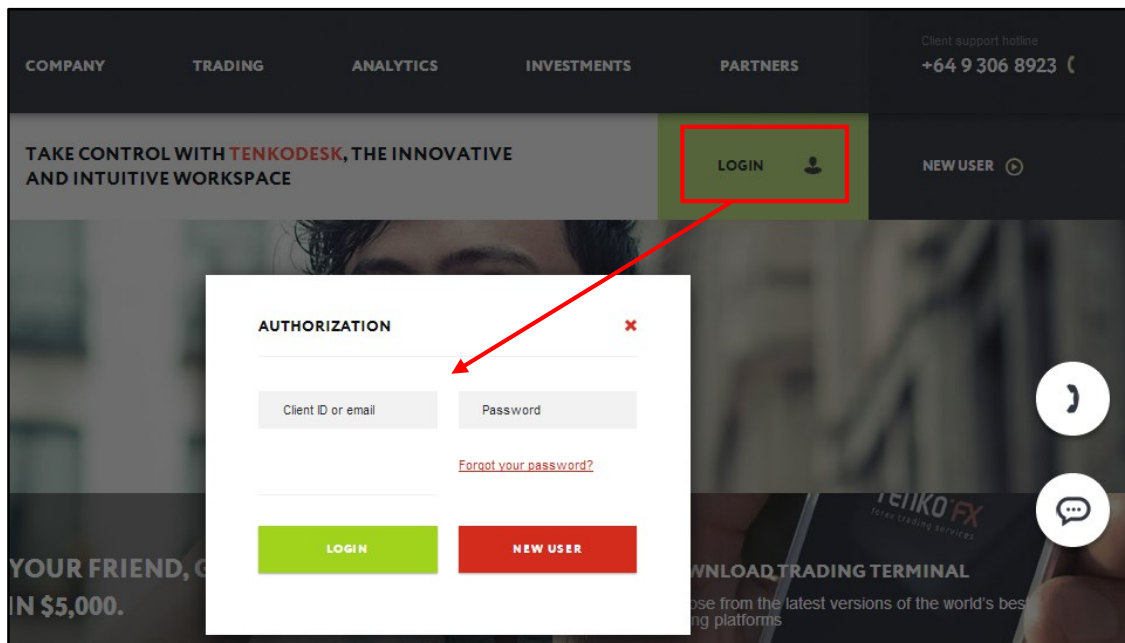
## How to make a withdrawal from TenkoFX via Neteller

To make a withdrawal from your account via Neteller please perform following steps:

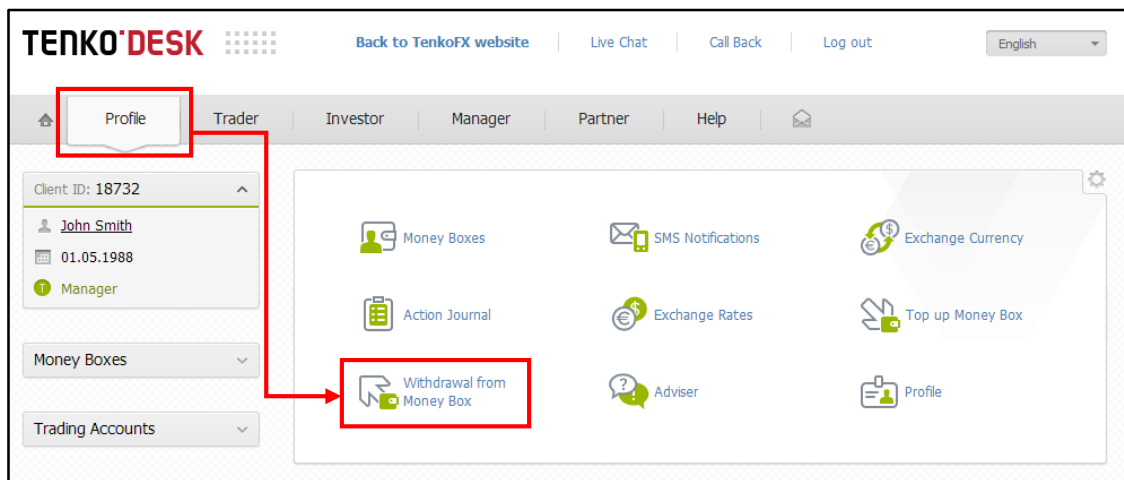
1. You need enter «**TenkoDESK**» - on the main page of <http://tenkofx.com> choose option «**Login**».

Fill up authorization form:

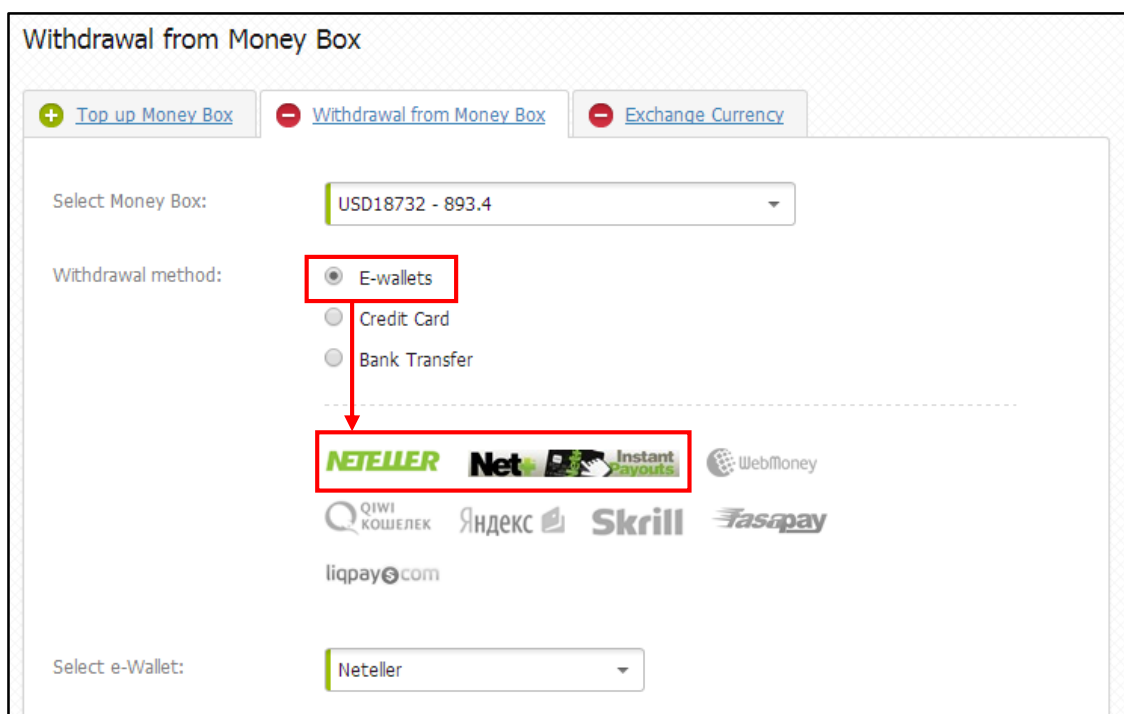
- Enter the number of your **personal account** or **e-mail** address.
- Enter password of it and press button «**Login**».



2. Choose tab «**Profile**» further «**Withdrawal from Money Box**».



3. Indicate **number** of the personal account (USD, EUR, RUB, CNY, INR) and choose payment system «**Neteller**».



#### 4. Specify «Transfer details»:

- Choose **Currency** (EUR, USD, RUB).
- **E-Wallet**: indicate **E-mail** of your Neteller account.
- Specify **Amount\*** and press «**Proceed**».

Transfer Details

Choose currency:

e-Wallet ID:

Amount:  Range 10 — 893 USD

Beneficiary Name:

[? check Withdrawal Fees](#)

#### 5. Press «Receive SMS Code».

Transfer Details

Choose currency:

e-Wallet ID:

Amount:  Range 10 — 893 USD

Beneficiary Name:

[? check Withdrawal Fees](#)

Verification Code:  Sent to your mobile number or email from profile data

6. Enter the verification code and press «**Proceed**».

Transfer Details

Choose currency:

e-Wallet ID:

Amount:  Range 10 — 893 USD

Beneficiary Name:

[? check Withdrawal Fees](#)

[resend](#)

Verification Code:  Sent to your mobile number or email from profile data

Withdrawal applications are typically processed within 24 hours from the moment of submitting of the application. Working hours: Mon-Fri from 9:00 a.m. to 9 p.m. GMT+4.

## 7. Additional information

\* The minimum transfer amount via electronic payment systems is 10 USD /10 EUR /300 RUB.

Please note that withdrawal applications cannot be reversed or cancelled. Funds withdrawal from TenkoFX is initiated from Money Box only.

Please pay extra attention while filling in withdrawal application details.

Important: Funds transfers to and from 3rd parties are not accepted!