

*Instruction*

## **Making a withdrawal from TenkoFX account via Skrill**

Skrill (called 'Moneybookers' before 2011) is an electronic payment system that allows sending and receiving funds just with an email address. It was set up in London on 18 June 2001. Its users can transfer money from a credit or debit card and as well as from a bank account in most OECD member countries.

## How to make a withdrawal via Skrill

**1.** Log in to your account: click 'Log In' on the homepage at <https://tenkofx.com>.

Fill in the authorization form:

- Enter your email.
- Enter your password and click 'Log In'.

## Login to My TenkoFX area

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Email:

Password:

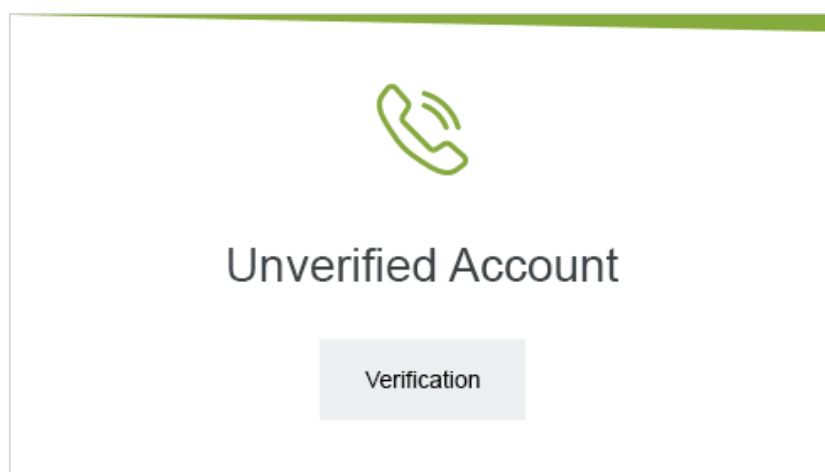
[Forgot password or login?](#)

**LOGIN**

**2.** Select 'Make a Withdrawal' tab and click 'Skrill'



**3.** You need to verify your account for withdrawal. If your account is not verified, you will see an 'Unverified Account' message and 'Verification' button. Click the 'Verification' button and follow the instructions to get your account verified.



- 4.** If your account is verified, you will see a withdrawal form. Fill in the withdrawal form:
- Specify the wallet you want to withdraw funds from.
  - Select the currency of the account you want to withdraw funds from.
  - Enter the amount and currency of the withdrawal.
  - Specify your wallet in the Skrill system.
  - Enter the PIN code of your TenkoFX account received during registration. If you do not remember your PIN code, you need to recover it at <https://desk.tenkofx.com/ru/Settings/Recovery/>.
  - Click 'Make a Withdrawal'.

From:	<input type="text" value="XX54TENKXXG393621000B (eWallet)"/>	▼	
Available funds:	<input type="text" value="0"/>	<input type="text" value="USD (US DOLLAR)"/>	▼
Amount:	<input type="text" value="0"/>	<input type="text" value="USD (US DOLLAR)"/>	▼
Your Skrill Account:	<input type="text"/>		
PIN Code:	<input type="text"/>		

**Withdraw**

- 5.** You will receive an email with a link to confirm your withdrawal. Open this link in the browser used to log in to your TenkoFX account. Your withdrawal request will be fulfilled.

All requests are processed by the Financial Department within 24 hours upon your confirmation of the withdrawal.